



Entering with the Right Attitude.

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Picture this: You are driving to work on a Monday morning when someone cuts you off and you just miss the green light. You know the meeting is starting in 20 minutes and making that light would have you there closer to being on time. You got up a little late, spilled coffee all over your jacket and had to go change clothes. So you pull into the parking lot and get out of your car and start walking across the parking lot when the skies open and you realize you've left your umbrella on the back seat..... You get soaked and slog into the office only to find the air conditioning is on full blast and now you're freezing.... and 10 minutes late to the meeting where your report is first on the agenda. As you slosh into the room, the conversation stops and everyone is staring at you...and your boss says "we've been waiting for you"

What do you say?

1. "Oh my gosh, you wouldn't believe what happened to me..." or
2. "I'm so sorry to be late, I didn't plan well for the glitches this am..." or
3. "How can I help you not lose any more time over my lateness?"

These are all viable responses and my guess is you've heard numbers one and two many times. Number one is an excuse. Number two is a reason. The last one isn't focused at all on you, it's totally focused on the group. And that's leadership. Because it's not about you, it's about the work and the team. It's about attitude. How do you enter your day? Frustrated, tired, dreading or eager, excited, anticipatory. The difference is in your attitude. And as we all know attitude is contagious. So, next time on your drive or ride to work, think positive thoughts, laugh at the glitches and have a great day! You will not only be more productive and satisfied as a result of your attitude, you'll find others will too!